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Exam : 000-R13

Title : IBM Retail Enviroment for
SuSELinux(IRES) Sales prof.

Vendors : IBM

Version : DEMO

NO.1 At what distance is the presence sensor activated on the IBM Anyplace Kiosk?

- A. Up to 15 inches from the display
- B. Up to 26 inches from the display
- C. Up to 5 feet from the display
- D. Up to 8 feet from the display

Answer: C

NO.2 Which of the following describes the I/O connectivity ports that are available on the IBM Anyplace Kiosk?

- A. One USB 2.0 port, headphone and microphone ports, one RS-232 port and one ethernet port.
- B. One powered USB port, headphone and microphone ports, 2 RS-232 ports and one ethernet port.
- C. Two USB 2.0 ports, headphone and microphone ports, one RS-232 port and one ethernet port.
- D. Two powered USB ports, headphone and microphone ports, one RS-232 port and one ethernet port.

Answer: C

NO.3 Where is the BEST place to find IBM Anyplace Kiosk troubleshooting information?

- A. IBM Anyplace Kiosk Technical Bulletins
- B. IBM hosted Anyplace Kiosk service forums
- C. IBM Anyplace Kiosk 4836/4838 Troubleshooting Guide
- D. IBM Anyplace Kiosk Planning, Installation, and Service Guide

Answer: D

NO.4 The IBM Anyplace Kiosk is tested for electrostatic discharge of up to what voltage?

- A. 5,000 volts
- B. 10,000 volts
- C. 15,000 volts
- D. 20,000 volts

Answer: C

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NO.5 When the IBM Anyplace Kiosk is powered on, it performs a power-on self test (POST).

Which of the following is an indication of a successful power-on self test?

- A. The system will beep one time.
- B. The system will beep twice and display "POST Successful".
- C. There are no visible or audible indications of a successful POST.
- D. The system will display the prompt "OK" then boot up the operating system.

Answer:A

NO.6 What is the first main step in removing or replacing the MSR?

- A. Remove the rear cover.
- B. Remove the hard disk drive cover.
- C. Loosen the two MSR unit capture screws.
- D. Pull the L-shaped pin to remove the cable panel cover door.

Answer: B

NO.7 Which of the following is provided by PartnerLine (TechLine)?

- A. Web and e-mail support
- B. Access to technical support personnel
- C. Localized listings of product integration providers
- D. IBM case study solutions for end-user application development

Answer:A

NO.8 The IBM Retail Store Solutions Web site contains which three of the following?

- A. Knowledgebase
- B. Support Guide
- C. Links to other sales resources
- D. Anyplace Kiosk hardware schematics
- E. Online chat support with second level technicians
- F. Detailed specifications of competitor's products with talking points

Answer: ABC

NO.9 What is one way the IBM Anyplace Kiosk is hardened against rough treatment?

- A. Breakaway cabling system
- B. Drainage vents in case of direct spills
- C. Controls and ports separate from the kiosk
- D. Spill-resistant screen with sealed ports in a poly-carbonate enclosure

Answer: D

NO.10 Which of the following is an optional feature of the IBM Anyplace Kiosk?

- A. Wireless Adapter
- B. 80 GB Hard Disk Drive
- C. Internal CD-ROM Drive
- D. 256 MB of Memory (RAM)

Answer:A